Return Form

Name:	
Address:	
Telephone Number:	
Email:	
Order Number (if known):	
Part Number(s) (if known):	
Model and Serial Number (of the equipment you were fixing):	

Reason for return (choose one): ☐ Ordered wrong part ☐ Received wrong part* ☐ Defective/Damaged* ☐ Don't need

Resolution desired: (choose one): ☐ Refund ☐ Replace with same ☐ Cash Back *(for qualified core returns)*

***Note: Wrong part in package:** If you are concerned that you have received the wrong item or you need to order a different part, email customerservice@jennairreplacementparts.com for instructions before returning.

Defective/Damaged parts: Email customerservice@jennairreplacementparts.com for instructions before returning.

Refund: Return the old part using the manufacturer's box your new part arrived in.

Return Policy & Instructions

30 Day Return Policy. To qualify for refund, parts must not have incurred damage such as signs of installation by the customer, marks, or scuffing. Electrical parts must not have been installed. Items must be returned in its original packaging including retail box and must include all accessories originally included with the item. No restocking fee will be charged. Customer is responsible for the return shipping costs. We will pay for the return shipping if the return is a result of our error.

1. Complete the information above for each returned item, include this portion in the box
2. Cut out the label to the right, add your return address and tape it securely to the box
3. Ship the package back to us

(We recommend you buy insurance for the return shipment and retain the shipper's tracking number so you can track the return)

From:

Jenn-Air Replacement Parts
Attn: Returns
48600 Michigan Avenue
Canton, MI 48188-2240

Note: Once we have received and processed your return, you will be sent an email confirmation if you provided an email address and be credited for the amount of the items returned plus any sales tax paid. Although we process returns quickly, your bank may not release the funds back to you for up to 3 weeks depending on their policies.